

aberta FOOD BANKS

www.foodbanksalberta.ca



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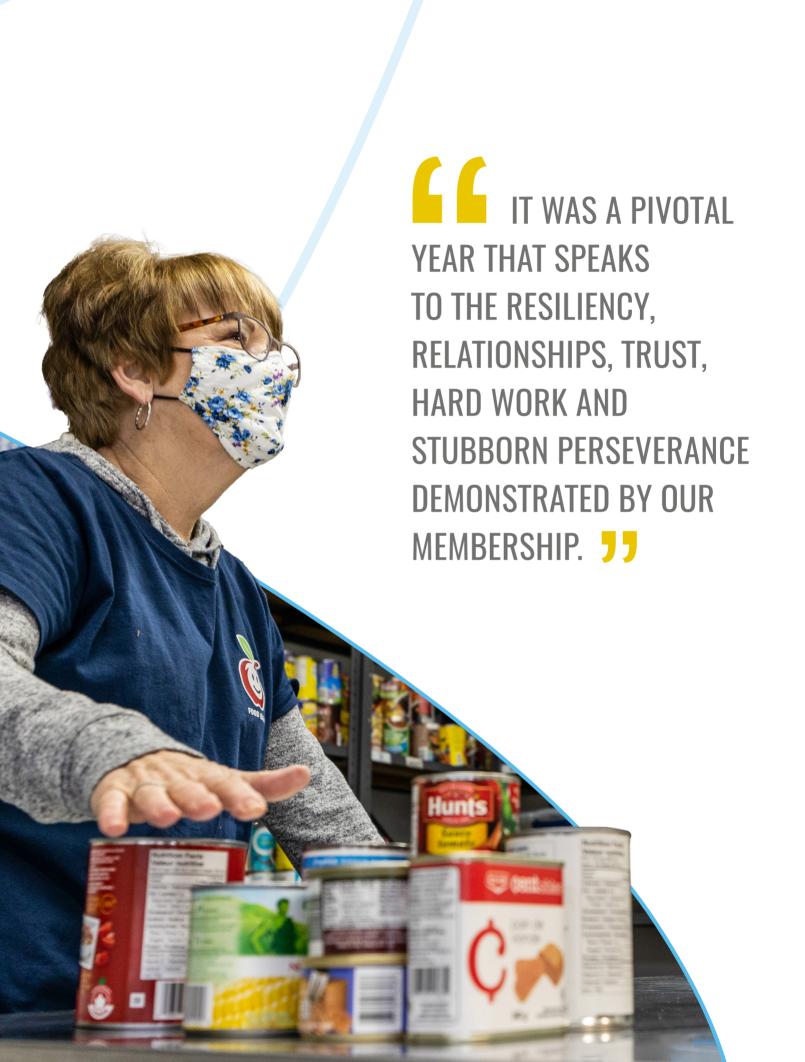


We lead by creating new opportunities, increasing knowledge, sharing resources, and delivering innovative programs. We seed connections for positive social change.

LAND ACKNOWLEDGEMENT

Food Banks Alberta acknowledges that Food Banks across the Province are on Treaty 6, 7, and 8 territory, a traditional meeting ground and gathering place for the many First Nations, Metis, and Inuit people whose footsteps have marked these lands for centuries.





A MESSAGE FROM FOOD BANKS ALBERTA

On behalf of the Board of Directors and Executive Team of Food Banks Alberta, we are proud to present the 2020 Annual Report. At first glance, the report is standard fare. Yet I want to emphasize the fact that 2020 was anything but typical. It was a pivotal year that speaks to the resiliency, relationships, trust, hard work and stubborn perseverance demonstrated by our membership.

There were times when we all wondered how much more we could take, but food banks across the province continued to serve and support those who needed us most. We never lost sight of our purpose or sight of those in our communities that are challenged with food insecurity. We never lost our compassion, or our ability to help new users maintain their dignity, as they navigated help for the first time. Our results speak for themselves, but more importantly, the people behind every food bank across Alberta should be recognized, for the incredible compassion and dedication that was witnessed by many. That is what we are most proud of and want to recognize everyone that contributed.

August 12th, 2020 marked our virtual 2019 Annual General Meeting, where we noted the impact of COVID-19 and it's far reach upon each food bank member and the communities they serve. Little did we know that this was only a moment in time amongst further challenges to be faced by the team at Food Banks Alberta, our members, volunteers and stakeholders. Family and friends too, faced unparalleled challenges.

Food Banks Alberta funneled donation efforts into food, PPE, transportation, and financial support, but we couldn't do it without the strong backing of our donors, stakeholders, and partners in Alberta and across the country.

We are so grateful for the support of:

- Food Banks Canada for their advocacy, and strong financial support for ourselves and the Network.
- The Government of Alberta and the Government of Canada for providing necessary relief, including wage subsidies and direct financial aid.
- Donors from all walks of life in Alberta and across our country who, in a time of great need, recognized the importance of food security for all citizens.

A special word to our members. From attending membership updates, to speaking with you directly—without your keen leadership, passion, and caring commitment to see the job done, and done exceptionally, thousands of Albertans would have been in tougher places. Be assured that all of us at Food Banks Alberta, from staff to board members, recognize your efforts in filling the stomachs of Albertans, and making it a safer and kinder space. Thank you for your unyielding duty and care.

The pride we have in the accomplishments of the staff at FBA is immeasurable. With tenacity and grit, they provided support to 100+ members. Whether it be responding to support government programs or fulfilling the aims of countless donors, their long hours, commitment to excellence and ability to improvise were apparent to us all. I know personally that at all times, your only goal was to support our member network to the best that ability and resource would allow. On behalf of the Board, thank you to the FBA team of staff and volunteers.

Thank you to our board colleagues for your contribution of time, energy, and imagination. Juggling work and home commitments, our colleagues showed up prepared and ready for every meeting, facing unexpected challenges and always with the mantra of what would best "Lead. Feed. Share". Thanks to you all and your families.

We include our very best wishes for all of our members, supporters and staff and volunteers. It is a privilege to be associated with food banks across Alberta.

Warm Regards,

Doug Tweddle Chair, Food Banks Alberta

Dweddle

Arianna Scott Interim CEO, Food Banks Alberta



RESILIENCY IN THE FACE OF ADVERSITY

Since 1998, Food Banks Alberta has been focused on creating a community of support. COVID-19 put a strain on our resources, our operational capacity, and volunteers across the province. Yet—in a time of incredible duress, our membership grew by nine members, and we celebrated the strength of our communities, stakeholders, and donors, who rose to the challenge and provided in-kind and financial support totalling over \$5 million dollars, including:



\$2,632,793

in cash directly distributed to food banks across Alberta in need of financial supports



Leduc

\$489,965



IN COVID RESPONSE

for the purchase of PPE and other safety measures, ensuring that food banks continued to operate without interruption

HERE FOR OUR MEMBERS

Food Banks Alberta's mission includes increasing knowledge and sharing resources. In 2020, we dedicated ourselves to creating and adapting resources to accommodate the changing climate as a result of the pandemic.

- · Introducing an Online Learning Management System
- Ongoing COVID-19 resources including: policies, templates, exposure plans, masking options and repackaging procedures, posters, and member updates
- Development of Rapid Testing Site Policies & Procedures, as well as pre-completed applications
- Vaccine advocacy to the provincial government in recognizing Food Banks as essential workers who should be prioritized for vaccine eligibility
- Launching a provincial awareness campaign and toolkit for member banks; and
- Creating policy updates to align with changes to Charitable Fundraising Act



THANK YOU VERY MUCH FOR TAKING THIS ON WITH THE GOVERNMENT. IT MADE THINGS SO MUCH EASIER FOR US. IT WAS IMPOSSIBLE TO FIND OUT IF WE COULD QUALIFY OR GET ANY ANSWERS. THIS ASSOCIATION IS WORTH ITS WEIGHT IN GOLD. THANK YOU. THIS WILL GO OUT AT THE END OF THE MONTH WITH THEIR PAY.

- Gert Reynar

Executive Director of Leduc & District Food Bank Association on Food Banks Alberta's support in advocating for and securing the Critical Worker Benefit for food bank staff



A SFASON OF CHANGE

Thanks to the porch solution, the food bank was able to

Like many food banks across the province, Athabasca Good Samaritan Food Bank got creative to continue to provide essential services to their community last spring. In the interest of protecting the health clients and volunteers, they implemented "window service" for hamper registration, along with a "sidewalk hamper pick-up" window. Thanks to their local Home Hardware carpenters and the financial support of their community, two portable porches were built over two windows in the food bank service areas. Plexi-alass barriers were also installed to further prevent the spread of COVID-19.

These creative porches protect clients from the outdoor elements as clients arrive to be served.

400-500 FAMILIES ARE SERVED FACH MONTH THROUGH THESE WINDOWS.

to COVID-19. LIKE THE ATHABASCA FOOD BANK, FOOD BANKS AI BERTA PIVOTED THE 3RD MI A BREAKFAST TO A VIRTUAL COFFEE CHAT. WHICH SAW **26 FOOD BANKS** AND **12** MLAS ATTEND, SPOTLIGHTING THE NEED FOR FOOD BANKS IN OUR COMMUNITIES.

ways to continue to serve them at the food bank, and are more than willing to cooperate with the changes made due

AND FURTHERING VITAL CONNECTIONS WITH KEY STAKEHOLDERS.

"I believe that we have been able to provide an effective service despite the pandemic's restrictions. It's mostly due to the amazing support from Food Banks Alberta, Food Banks Canada, FCSS, our amazing community supporters, and our wonderful and flexible volunteers!"

-Athabasca Good Samaritan Food Bank





continue their hot lunch program, serving clients nutritious

meals in disposable containers, meeting all health

Hamper pick-up also looks different than it did a year

ago. Hamper items are packaged onto a metal cart, and

volunteers take the cart to the sidewalk to be loaded into

a vehicle. Once the hamper is distributed, the cart is fully

When the concept was first introduced, it was challenging

health measures. Most of the food bank clients have expressed deep gratitude that we have found innovative

to have families wait their turn in their vehicles. Since people have become more accustomed to health and mask orders. clients have become more cooperative with the increased

sanitized and returned to the distribution line.

requirements.

FOOD BANKS ACROSS ALBERTA ARE OPEN,

In September, 2020, Food Banks Alberta launched a province-wide awareness campaign intended to help Albertans who were struggling. Whether it was the economic downturn, the effects of the pandemic, job loss, or a combination of all three, the campaign educated people to know that food banks in their community were open, safe and ready to welcome them.

"We're noticing that people who never had to access us before, or they were donors, are now coming in and needing support."

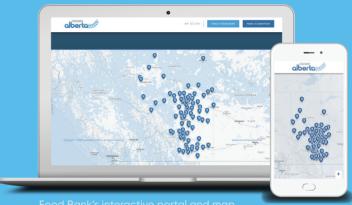
-Suzan, Executive Director, St. Albert Food Bank

Food banks across the province reported in the early days of the pandemic, that despite the pandemic shining a growing spotlight on food insecurity, their client numbers were low, and we knew this was not reflective of the growing need for services. Individuals and families that had not had to access social services before weren't sure where to begin. Thus, the idea for a campaign was born.

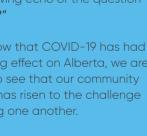
To promote accessibility, Food Banks Alberta launched an interactive portal and map illustrating just where food banks were located in each community. From there, Albertans can find contact information, addresses, and other information for connecting to their local food bank.

Since the campaign began, videos showcasing how food banks across the province are engaging and supporting their communities safely have amassed views from 750,000 Albertans. Comments on social media posts increased with the growing echo of the question-"how can we help?"

While we know that COVID-19 has had a devastating effect on Alberta, we are heartened to see that our community once again has risen to the challenge of supporting one another.









ALBERTA'S FOOD BANKS IN FOCUS Ruth Wiart Reel Story Communications

As I wrapped up my video planning meeting with Suzan Krecsy, director at the St. Albert Food Bank, a clean-cut older gentleman arrived at the back door gingerly hugging two bouquets of flowers.

"I'm going to be ok," he said, fighting back tears. "You've helped me get back on my feet. Thank you."

I later learned that this gentleman had spent the past year living in his car.

I have no doubt that interactions like this happen regularly at food banks across our province, and counted myself lucky to have witnessed this one.

Capturing the stories of Food Banks Alberta through video has been a joy for me in a year that has been such a challenge. From the get-go I had a vision of capturing the "Real Stories" (every pun intended) of Food Banks' staff, volunteers, clients and donors. I wanted to learn what makes these Food Banks tick and the impact they have on individuals and communities.

There was a bit of hesitation when I asked Food Banks to reach out to clients to share their stories. When I assured their anonymity would be protected and that the goal was to highlight some of the many reasons why folks might need a food bank, what their experience has been like and how this could likely inspire others to reach out, the door was opened.

Colette McBride, Board Chair of the Lamont Food Bank was a producer's dream! She lined up clients, volunteers and a wonderful couple who donate fresh produce from their farm, Pitchfork Gardens, every week.

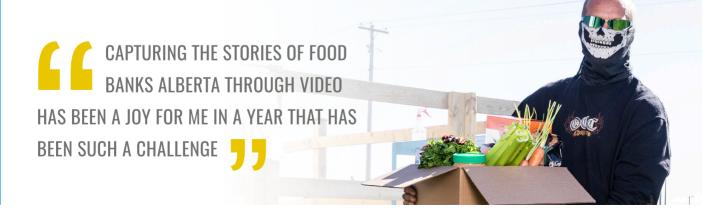
There was sadness and struggle in each of the clients' stories—brain cancer, job loss during COVID, and a senior not able to make ends meet on his pension. All candidly shared the shame and struggle they felt accessing a Food Bank for the first time. That shame was replaced by relief, gratitude and an overwhelming desire to give back when their circumstances changed.

We also saw incredible volunteers—masked up, hands dripping in sanitizer, enthusiastically filling shelves. Eye crinkles, as I affectionately call them, hinted at the grins behind the masks.

The word community in every conversation with volunteers, from Lamont to Fort Saskatchewan, kept coming up in conversation. These volunteers treasured their place in this Food Bank community and they weren't about to let a global pandemic get in their way.

VIEW RUTH'S VIDEO:





INCREASING IMPACT



\$178,574.09

DONATED AT THE TILL

at participating grocery stores including Save On Foods, shared across 17 food banks



for Capacity Building from the Rural Assistance Grant



233,832

EGGS WERE SHARED

between 30 food banks, who receive fresh eggs monthly as part of the Egg Program

COLLABORATING FOR COLLECTIVE IMPACT

The Lethbridge Food Bank and Interfaith Food Bank Society of Lethbridge collaborated with MyCityCare, an external agency, to develop an effective hamper delivery program in response to COVID-19. The program was developed for those in isolation, quarantined or at high risk due to the virus. This was the first time the food banks had offered hamper delivery, and safety was a key motivator.

Lethbridge Food Bank had an pre-existing relationship with MyCityCare, who provided an amazing group of volunteers to mobilize for drivers.

"It's about community. What is the best way to strategize to help the community who are the end users in the long run. How can we be more helpful to the community as a group of individual organizations?" said Phil Rosenweig, Interim Executive Director, Lethbridge Food Bank.

Though the challenges of the pandemic brought these three organizations together for a specific program, they were

part of many organizations that collaborated to help their community. Different sectors banded together to provide resources such as hygiene products, mental health checks and activity kits for kids for the food bank to distribute on top of their hampers.

"The pandemic really exposed the idea of using what was available to you, and working with whoever could help you out," Danielle McIntyre, Executive Director, Interfaith Food Bank Society of Lethbridge.

The partnerships between the two food banks and the agencies they work with is a great example of how collaborations help support an entire community. Danielle encourages organizations to reach out to each other to broaden their network of support. One common thread throughout the pandemic has been that we are stronger together.

"We have evolved to recognize that working in partnership is more beneficial for us and the community. If another organization is doing something similar to you, bring them in, pool your resources, lighten your load and increase your impact."



RESILIENCY THROUGH **ADVERSITY**







Over the course of 2020, operational changes and safety measures were implemented at Edmonton's Food Bank, including physical distancing protocols, use of plexi-glass barriers, masks and gloves. Knowing that there were groups who were not able to safely access the food bank-those in self-isolation, or elderly people unable to leave their homes. the food bank began working with Drive Happiness to offer home delivery of hampers and essentials.

Rising COVID cases in December resulted in a second shutdown of businesses, prohibiting extended family gatherings to celebrate the holiday season. With added restrictions, requests for food hampers increased exponentially and maxed out community food depots' capacity.

In response, Edmonton's Food Bank organized their first ever contactless Drive-Through Hamper Pick-Up on December 18 and a second on December 23.

HOUSEHOLDS
were supported during
the Drive-Through event

Individuals relying on public transit or other means continued to receive food at their closest community food depot.

Clients wore masks and remained inside their vehicles, while volunteers braved the elements and performed contactless drop offs in the rear of the vehicle.

Hampers contained non-perishable, packaged foods and fresh items like eggs and milk, as well as their choice of either a turkey or ham, ensuring a festive meal.

"With everything happening in the world, this service offered a sense of relief and helped make the holiday season a bit merrier." – Edmonton Food Bank

26,606 hampers, the most in the food banks'

received food banks' 39-year history

Edmonton's incredible donors, volunteers and staff stepped up and were critical players in ensuring Edmontonians were supported.

We are confident that through community support, resiliency and courage, we will continue to adapt and modify as needed. Thank you to everyone who has supported Albertans in need during this difficult time.



STRENGTHENING COMMUNITIES



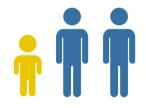
161,505 LBS of reclaimed food



15,600 PACKS of nutritious food



\$81,294 + \$1 MILLION to help build capacity & purchase food



1 OUT OF 3 PEOPLE who access food banks are children

42 HUTTERITE COLONIES

across the province support FBA members

LONDON DRUGS

A supporter of Food Banks Alberta since 2014, the London Drugs Program provided 161,505 lbs of reclaimed food to 10 food banks in 2020.

HUTTERITE COLONIES

42 Hutterite Colonies across the province supported FBA members

1:3 PEOPLE WHO ACCESS FOOD BANKS ARE CHILDREN

(Source: Food Banks Canada)

AFTER THE BELL PROGRAM

The After the Bell program is an initiative in partnership with Food Banks Canada that focuses on providing wraparound supports for children while supporting their immediate nutritional needs.

After the Bell provided 15,600 packs of nutritious food for 12 food banks.

WALMART FOUNDATION

The Walmart Foundation is a long-standing supporter and partner of Food Banks across the country. In 2020, they provided \$81,294 to help build capacity in 6 local food banks. Additionally, the Walmart Foundation made a \$1 million grant to Food Banks Canada to help purchase food during the pandemic.





FOOD BANKS ALBERTA MEMBER LIST

Airdrie Food Bank

Athabasca Good Samaritan

Ministries Association

Banff Food Bank

Barrhead Family and Community

Support Services

Bashaw and District Food Bank

Beaverlodge Christmas Hamper

& Food Bank

Blackfalds Food Bank Society

Bon Accord/Gibbons Food Bank

Bonnyville Canadian Native

Friendship Centre

Bow Valley Food Bank Society

Brooks Food Bank Foundation

Calgary Food Bank

Campus Food Bank Society

Camrose Neighbor Aid Center Inc.

Castor & District Food Bank & Silent

Santa Society

Chestermere Regional Food Bank

Church of Pentecost Canada, Calgary

Claresholm Foodbank & Community Outreach Society

Cochrane Activettes Food Bank

Cold Lake Food Bank

Community Kitchen Program

of Calgary

Consort & Area Food Bank

Coronation & District Food Bank

Society

County of 40-Mile Food Bank

Crowsnest Pass Food Bank Society

Drumheller Salvation Army Food Bank

Edmonton's Food Bank

Edson Food Bank Society

Fairview Food Bank Association

Faith Covenant Church Food Bank

Flaastaff Food Bank

Fort Macleod Salvation Army Food

Bank

Fort Saskatchewan Food Bank

Fox Creek Food Bank Society

Grande Cache Food Bank Society

Granum Drop-in Centre

High Level Native Friendship Centre

High Prairie & District Food Bank

Society

Hinton Food Bank Association

Hythe and District Food Bank Society

Innisfail & Area Food Bank

Interfaith Food Bank Society

of Lethbridge

Ittasinno'P Food Bank Centre

lyahrhe Nakoda Food Bank Society

Jasper Food Bank Society

Kainai Food Bank Society

Lac Ste. Anne East Food Bank Society

Lacombe Community Food Bank

Lamont Hamper Committee

Leduc & District Food Bank

Association

Lethbridge Food Bank Society

Manning & Area Food Bank

Mayerthorpe Food Bank

Medicine Hat and District Food Bank

Millet Community Food Bank

Morinville Food Bank Society

Mountain View Food Bank Society

Neiahbours Outreach Wetaskiwin

Neighbourg outreden wetaskimin

North County Interfaith Outreach Society

Okotoks Food Bank Association

Parkland Food Bank Society

Pincher Creek Community Food Bank

Ponoka Food Bank Association

Red Deer Food Bank Society

Redwater Fellowship of Churches

Food Bank

Rimbey Food Bank

Salvation Army Lloydminster Food

Bank

Samson Food Bank Society

Smoky Lake Food Bank Society

Southeast Rockyview Food Bank Society St Albert Food Bank and Community Village

St Paul & District Food Bank

Stettler & District Food Bank Society

Strathcona Food Bank Association

Students Association of MacEwan

University-SAMU

Sylvan Lake Community Food Bank

Taber Food Bank Society

The Lord's Food Bank

Rocky Mountain House Society

The Olive Tree Community Centre Inc.

The Rock Soup Greenhouse

& Food Bank

The Salvation Army Foothills Family

The Veterans Food Bank of Calgary

Three Hills Area Food Bank Society

Tofield-Ryley and Area Food Bank Society

Tri-Community Pantry

(St Pauls United Church)

Trochu & District Inter-Church Food Bank

Tsuut'ina Food Bank

Turner Valley District Food Bank Assoc.

Vauxhall & Area Food Bank Society

Vegreville Food Bank Society

Veterans Association Food Bank

Viking and Holden Area Food Bank

Vulcan Regional Food Bank Society

Wainwright Battle River Food Bank

Waskaysoo Community Food Bank

WEE Community Food Bank

Westlock & District Food Bank Association

Wetaskiwin Salvation Amy

Wheatland County Food Bank Society

Whitecourt Interagency Food Bank

Wild Rose Community Connections

Wood Buffalo Food Bank Association

A SPECIAL THANKS TO OUR DONORS

DONATIONS IN FUNDS TO FOOD BANK ALBERTA

Petroleum Tank Management Association

Peter Gilgan Foundation

Federated Co-Operatives

River Cree Resport LP

Servus Credit Union

The Masonic Foundation of Alberta

Alberta Chicken Producers

Alcanna Inc

iA Financial Group

Pomerleau

Sobeys Inc.

Gift Funds Canada

Teamsters Canada Foundation

Unifor

Parrish & Heimbecker LTD

Lethbridge & District Exhibition

SGI Canada

CN

Alberta Milk

An Nam Holdings Inc. - Unami Shop Canada

Teamsers Local Union 987

Farm Credit Canada

Ledcor Industries Inc.

AUMA - Alberta Urban Municipalities Assoc.

Labourer's Organizing Fund of Western Canada

Kleinfelder Canada Inc.

HSAA - Health Sciences Association of AB

Farm Credit Canada

Alberta Turkey Producers

Alberta College of Pharmacy

Knowledge First Financial Inc.

Travelers Insurance Company of Canada

Trisura Gurantee Insurance Company

Empire Life

Parrish & Heimbecker LTD

College of Licensed Pratical Nurses

Dynamic Funds

FortisAlberta

CCS (Coast Capital Savings)

WIGL (Westland Insurance Group)

Parrish & Heimbecker LTD

Campbell's Canada

FortisAlberta

Amazon Logistics Canada (DYB2)

Amazon Logistics Canada (DYB3)

Amazon Canada

Charities Aid Foundation

Global Giving Grant

IN-KIND DONATIONS

MedSup Medical (Masks)

Bruce Colony Farming (Coffee)

Alberta Dental Foundation (Oral Hygiene Kits)

Engynn Technologies Ltd (Food Banks Alberta Database)

STATEMENT OF FINANCIAL POSITION

As at December 31	2020	2019
ASSETS		
Current		
Cash and cash equivalents	\$ 1,669,493	\$ 316,056
Short-term investments	777,851	204,164
Accounts receivable	6,126	3,364
Goods and services tax recoverable	644	4,396
Prepaid expenses	26,491	11,822
Inventory	242,565	21,134
	2,723,170	560,936
Capital Assets	67,295	51,791
	\$ 2,790,465	\$ 612,727
LIABILITIES AND NET ASSETS		
Current		
Accounts payable and accrued liabilities	\$ 666,934	\$ 33,206
Deferred contributions	242,938	1,500
	909,872	34,706
Net Assets		
General fund	1,629,932	147,738
Internally restricted funds (Schedule 1)	220,163	320,519
Externally restricted funds (Schedule 2)	30,498	109,764
	1,880,593	578,021
	\$ 2,790,465	\$ 612,727

Commitments and contingencies COVID-19 impact

Approved on behalf of the Board:



Doug Tweddle, Director

Arianna Scott, Interim CEO

STATEMENT OF OPERATIONS

For the year ended December 31	General Fund	Internally Restricted Fund	Externally Restricted Fund	2020	2019
Revenue					
Donations	\$ 622,604	\$ 	\$ _	\$ 622,604	\$ 690,817
Food donations in-kind	4,495,058	_	_	4,495,058	1,038,110
COVID-19 revenue	5,008,462	_	_	5,008,462	_
Other income	1,039	_	_	1,039	50,508
Membership fees	11,400	_	_	11,400	10,250
Interest	5,192	321	234	5,747	8,554
	10,143,755	321	234	10,144,310	1,798,239
Expenditures					
Food donations in-kind	\$ 4,495,058	\$ _	\$ _	\$ 4,495,058	\$ 1,038,110
COVID-19 expenses	3,771,170	_	_	3,771,170	_
Administration	315,711	25,677	29,500	370,888	602,802
Member services and support	142,064	_	_	142,064	126,521
Distributions to membership	62,558	_	_	62,558	420,708
	8,786,561	25,677	29,500	8,841,738	2,188,141
Excess (deficiency) of revenues over expenditures	\$ 1,357,194	\$ (25,356)	\$ (29,266)	\$ 1,302,572	\$ (389,902)

STATEMENT OF CHANGES IN NET ASSETS

For the year ended December 31	General Fund	Internally Restricted Fund (S1)	Externally Restricted Fund (S2)	2020	2019
Balance, beginning of year	\$ 147,738 \$	320,519 \$	109,764	\$ 578,021	\$ 967,923
Excess (deficiency) of revenue over expenses	1,357,194	(25,356)	(29,266)	1,302,572	(389,902)
Interfund transfers	(862,107)	912,107	(50,000)	_	_
Balance, end of year	\$ 642,825 \$	1,207,270 \$	30,498	\$ 1,880,593	\$ 578,021

Full financial statements available upon request.

I'M 68 YEARS OLD. I'VE HAD 2 STROKES. I'M ON OLD AGE SECURITY—IT JUST ISN'T ENOUGH. I OWN A HOUSE, AND A TRUCK. YOU STILL HAVE TO PAY YOUR BILLS. SOMETIMES YOU CAN'T AFFORD FOOD. IT ALL ADDS UP. FOOD BANKS ARE THERE FOR ME. 55

- Food Bank Client

THANK YOU FOR HELPING TO LEAD, FEED AND SHARE IN 2020!

Thank you to our Board of Directors, and communities throughout the province for working together to abolish food insecurity.

Board Members 2020-2021:

- Doug Tweddle, Chair
- Craig Pilgrim,
 1st Vice-Chair
- Alice Kolisnyk,
 2nd Vice-Chair
- Suzan Krecsy, Secretary
- Eric Motuzas, Treasurer
- Lori McRitchie,
 Past Chair

- Kim Dumont, Director
- John Lake, Director
- Colette McBride, Director
- Byron Nelson,
 Director
- Barb Reppert,
 Director
- Cory Rianson,
 Director



