

The grants that you offer are so very helpful and needed at our little food bank, as we don't get the financial support that some receive. We appreciate Food Banks Alberta so very much, and just wanted you to know that!

Millet Food Bank



## FOOD BANKS

### ANNUAL REPORT



# A MESSAGE FROM Solution of the second second

Food Banks Alberta has continued its work supporting our food bank members during the past year. With the skill and heart of our Executive Director, Stephanie Walsh-Rigby, and our dedicated staff, the association's work has strengthened our food bank members network and has brought food, funds, and knowledge to food banks throughout Alberta.

During this time, many vital connections have been made with organizations that have an impact on the work we do. These connections have included an MLA breakfast that brought awareness of the need for food banks in communities in Alberta to those tasked with governing our province. Many new partnerships have been formed and valuable connections have been made with key stakeholders and businesses that impact the work we do.

The board's activities during the past year have included work on and agreement with new strategic initiatives to see Food Banks Alberta move forward with its mission and vision. In meeting to discuss the importance of the work of food banks in our province we have also recognized the need to look beyond food support and have made providing our members with additional resources to assist with developing long-term solutions to social issues a priority for our association.

I would like to thank all my fellow board members for volunteering their time and talents to the work of the Food Banks Alberta board. Please know that your efforts on behalf of our food bank members have truly had a positive impact in the lives of the communities we serve.

Also know that as an organization, we have taken feedback and input from our staff and membership to our national organization, Food Banks Canada. Through working on your behalf, as a member of Network Council, we have taken the voice of food banks in Alberta to the national stage which in turn provides opportunities for additional food and funding to our members.

I would also like to take the opportunity to thank each of you, our member food banks, for doing the work you do in your communities. You are the heart and hands of our organization and the support you provide to those who struggle in your neighborhoods truly brings communities together to care for each other.

It has been an honour and privilege to be the Chair of Food Banks Alberta this past two years. Please know that I will continue to support you and the amazing work you do in my new role as Past Chair of the board.

Sincerely,

Soi me Ritchie

Lori McRitchie Chair, Food Banks Alberta

### FIRST MEMBER SURVEY

Thank you for this. You provide small volunteer-only food banks a lot of value for our membership, and thanks so much for showing us this. Keep up the awesome work!

Hinton Food Bank

### **84%**

say Food Banks Alberta helps connect them to other food banks

### 75%

say Food Banks Alberta should focus on financial support and food for members

72%

were helped by Food Banks Alberta with specific enquiries

### **79%**

are VERY satisfied with their membership

75%

attend the provincial conference to see presentations from other food banks

72%

say the member update emails are very informative

### TOP 3 MEMBER BENEFITS

- food support
- funding
- regional meetings

First member benefits letter issued Documented the food, funds, and services received by food banks 86 food banks accessed some form of provincial service or program

### CREATE NEW OPPORTUNITIES

DRIVEN BY THE UNIQUE NEEDS OF ITS MEMBERS, FOOD BANKS ALBERTA IS DEDICATED TO CREATING NEW OPPORTUNITIES THAT ARE EXCLUSIVE TO OUR MEMBERS.



- Members receive a free membership for group pricing
- Access to reduced pricing options for food and services (such as rodent control and waste management)



- Members receive reduced pricing for stock and customized products
- Special no-charge product offerings from time-to-time depending on availability



- Healthcare spending accounts available to all members with 1 paid staff person
- Reduced insurance rates for liability, directors and officers, commercial and cyber security



- First provincial online food drive
- 13 food banks participated
- \$3,000 of fresh food purchased by donors



- Partnership with the Union Protein Project in BC
- \$66,000 of tuna and peanut butter purchased
- 5 food banks purchased the protein by the pallet



- Food Banks Alberta paid for registration fees for 10 food banks
- Value: \$8,400
- 30 food banks in Alberta now use Link2Feed

FOOD BANKS ALBERTA



#### HUNGER IN ALBERTA

- Food bank usage in Alberta remained among the highest in the country during 2018.
- There were 97,497 visits to food banks in March and 38% of those visiting were children.
- Food banks in Alberta reported that about 20% of people who accessed food were employed, consistently higher than any other province.
- Almost 14% of households reported having no income, which was the highest level on record.
- Over half the households accessing food banks in Alberta were on social assistance.

#### DISASTER TASK FORCE

- Developed provincial emergency response plan for food banks
- 6 food banks from 2 provinces participated on committees
- 2 provincial associations partnered on costs
- 1 provincial emergency plan, 3 template documents created
- 6 food banks took emergency preparedness training

#### GOVERNANCE & HUMAN RESOURCES

- 2 manuals created for Food Banks Alberta: Governance and Human Resources
- 2 customized template documents created for food banks
- 5 food bank reps and 2 board members sat on committees

#### **VOLUNTEERS**

- Volunteers logged 57 hours in administration support
- Volunteers in our warehouse worked 369 hours
- Value: \$6,400

#### PROVINCIAL MAP

- 1st provincial map of all food bank services areas created
- 86 food banks received their boundary map kit
- Kits outlined the service area description, a list of neighbouring food banks, a list of any instances of boundary overlap or possible gaps

#### VISITS

- 6,300 km travelled to visit food banks
- 29 food banks were visited
- 75% of all members visited by Food Banks Alberta in 5 years

#### ONLINE ACTIVITY GROWTH

- Facebook audience grew by 28%
- Instagram follower count increased by 69% since created
- Twitter saw steady growth. Posts created 130,700 impressions
- Website usage: 87% on the site were new, page views increased by 23%

### **PROVIDE RESOURCES**

RURAL ASSISTANCE FUND

food banks

food banks

received

We were able to process two donated animals from local farmers as well as buy both dairy and fresh produce from our local grocery stores.

Coronation Food Bank



BULK FOOD PURCHASE SUBSIDY



FRESH FOOD FUND



370,000 LBS OF FOOD DONATED TO THE PROVINCIAL ASSOCIATION. VALUED AT \$925,000

**\$11,500** 

19,045 LBS OF FROZEN FOOD SHARED THROUGH THE MAIN WAREHOUSE'S FREEZER

225,200 LBS OF FOOD DISTRIBUTED. VALUED AT \$585,520

209,268 LBS SHIPPED FROM PROVINCIAL WAREHOUSE IN LEDUC

15,932 LBS SHIPPED THROUGH OUR SOUTHERN WAREHOUSE AT THE INTERFAITH FOOD BANK OF LETHBRIDGE

**51** FOOD BANKS IN THE PROVINCE ACCESSED FOOD FROM THE ASSOCIATION

**\$67,355** OF NEW FOOD PURCHASED TO SHARE DIRECTLY WITH MEMBERS:

CANNED PROTEIN, PEANUT BUTTER, PASTA, CANNED VEGETABLES AND FRUIT, OATMEAL AND SOUP.















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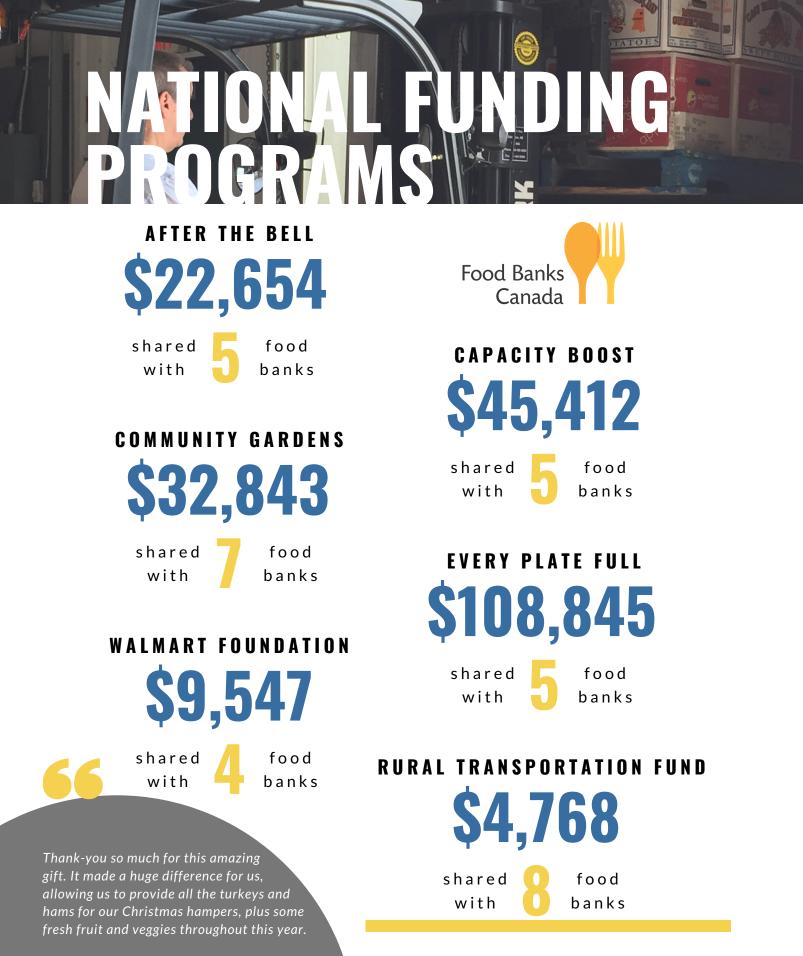


- **19,485** DOZEN EGGS SHARED WITH 30 FOOD BANKS
- **3** NEW FOOD BANKS ADDED
- 720 DOZEN EGGS PER MONTH ADDED
- 15,000 DOZEN EGGS DONATED A VALUE OF \$30,000
- 7 FOOD BANKS RECEIVED 21,680 LBS OF FRESH PRODUCE
- ALBERTA SHARES: **\$62,540** AND **56,954 LBS** OF FOOD DONATED TO **15** FOOD BANKS
- SHARE IT FORWARD: \$48,000 SHARED WITH 14 FOOD BANKS AND 5% TO FOOD BANKS ALBERTA
- 173,573 LBS OF FOOD SHARED WITH 10 FOOD BANKS
- \$25,000 TO PURCHASE FOOD
- \$18,000 DONATED TO 9 FOOD BANKS
- \$4,250 DONATED TO 17 FOOD BANKS
- 2 NATIONAL CAMPAIGNS
- **47** FOOD BANKS RECEIVED **\$441,510**
- FOOD BANKS ALBERTA RECEIVED \$81,116

Thanks to Food Banks Alberta we are able to supply a few schools that participate in the Souper Stars program with eggs. These schools are in vulnerable parts of our city and are always in need of support through food donations. The eggs are either used towards their breakfast programs, food classes or food donation to support attending families in need.

> Community Program Kitchen Calgary

- SUBWAY DONATED \$22,000 TO PURCHASE PROTEIN
- ENTERPRISE HOLDINGS FOUNDATION DONATED **\$61,249** FOR ASSOCIATION CAPACITY BUILDING
- ENTERPRISE HOLDINGS FOUNDATION DONATED **\$99,093** FOR HUB CAPACITY BUILDING



Taber Food Bank



#### **REGIONAL MEETINGS**

Regional meetings held: 7 Total participants: 95 Total food banks represented: 49 Locations: Whitecourt, Red Deer, Brooks, Cochrane, Lac La Biche, Vegreville, University of Alberta

#### **RECOGNITION**

- 1st annual awards to recognize the contribution of staff and volunteers of food banks
- Awarded at the provincial conference
- 3 individuals were honoured for their outstanding contributions

#### PARTNERSHIPS

- Partnered with Food Banks Canada, Calgary Food Bank, and Edmonton's Food Bank
- Creating a Western Canada food procurement pilot project
- Goal to grow the amount of food available for food banks

#### TRANSPORTATION

- New partnership with Trucks for Change
- An Ontario-based non-profit organization that taps into a diverse network of transport partners to offer free or greatly reduced transport for charities across Canada

ANNUAL PROVINCIAL FOOD BANK CONFERENCE (JASPER, AB)

> **118** Total Participants

**35** Total Food Banks

Represented

\$17,250 Sponsorship Secured



### SEED CONNECTIONS FOR POSITIVE CHANGE

#### FIRST ANNUAL MLA & FOOD BANK BREAKFAST AT THE PROVINCIAL LEGISLATURE

people attended

> food banks represented

MLAs attended

12

12

Ministers of the provincial government attended 2 REPS Network Council

**3 REPS** 

National Advisory Committee on Food

1 REP

National Strategic Fundraising Advisory Committee

National Communication Committee

National Task Force on Network-Wide Effectiveness

National 2019 Conference Planning Committee

- Hosted an early meeting of nonprofit provincial associations.
- Discussed how to bring the sector closer together.
- This meeting and other discussions eventually led to the formation of the Alberta Non-Profit Network.

### **BOARD OF DIRECTORS** 2018-2019

CHAIR | **LORI MCRITCHIE** EXECUTIVE DIRECTOR, AIRDRIE FOOD BANK

1ST VICE CHAIR | **DOUG TWEDDLE** ACCOUNT EXECUTIVE, FOSTER PARK BROKERS

2ND VICE CHAIR | **ALICE KOLISNYK** DEPUTY DIRECTOR, RED DEER FOOD BANK SOCIETY

SECRETARY | **SUZAN KRECSY** EXECUTIVE DIRECTOR, ST. ALBERT FOOD BANK

TREASURER | **ERIC MOTUZAS** (JOINED MID-YEAR) ASSISTANT CONTROLLER, OILERS ENTERTAINMENT GROUP

> DIRECTOR | **Byron Nelson** Managing Partner, inns law

DIRECTOR | **BARB REPPERT** OWNER, EXECUTIVE IMPACT

DIRECTOR | **PAUL MCWILLIAMS** Senior Manager, Servus credit union

DIRECTOR | **Sheila Hughes** Executive Director, okotoks food bank (retired)

> DIRECTOR | **CRAIG PILGRIM** REALTOR, RE/MAX ELITE

DIRECTOR | **KIM DUMONT** COORDINATOR, HIGH PRAIRIE & DISTRICT FOOD BANK

DIRECTOR | **DAVID OMAN** PRINCIPAL, CONVERGENCE CONSULTING GROUP

#### FOOD BANKS ALBERTA

Fort Saskatchewan Food Bank

#### 2018 MEMBERS

Airdrie Food Bank Athabasca Good Samaritan Ministries Association **Banff Food Bank** Bashaw and District Food Bank Barrhead Food Bank **Beaverlodge Christmas Hamper & Food Bank Blackfalds Food Bank Society** Bon Accord/Gibbons Food Bank Bonnyville Canadian Native Friendship Centre **Bow Valley Food Bank Society Brooks Food Bank Foundation Calgary Food Bank Campus Food Bank Camrose Neighbor Aid Center Food Bank Castor & District Food Bank Chestermere Regional Food Bank Coaldale Food Bank Cochrane Food Bank Cold Lake Food Bank Society Community Kitchen Program of Calgary Consort Food Bank Coronation & District Food Bank Society County of 40 Mile Ministerial Food Bank Crowsnest Pass Food Bank Society Drumheller Salvation Army Food Bank** Edmonton's Food Bank **Edson Food Bank Society** Fairview Food Bank Association Faith Covenant Church Food Bank **Flagstaff Food Bank** Fort Macleod Salvation Army

Granum Drop-in Centre High Level Native Friendship Centre High Prairie & District Food Bank Society Hinton Food Bank Association Hythe and District Food Bank Innisfail Food Bank Interfaith Food Bank Society of Lethbridge Ittasinno'P Food Bank Centre lyahrhe Nakoda Food Bank Society Jasper Food Bank Society Kainai Food Bank Society Lac Ste. Anne East Food Bank Lacombe Food Bank Lamont Hamper Committee Leduc & District Food Bank Association Lethbridge Food Bank **Manning Food Bank Mayerthorpe Food Bank Medicine Hat and District Food Bank** Millet Community Food Bank Morinville Food Bank Society Mountain View Food Bank Society **Neighbours Outreach Wetaskiwin** North County Interfaith Outreach Society **Okotoks Food Bank** Parkland Food Bank Society Pincher Creek Food Bank Ponoka Food Bank **Red Deer Food Bank Society Redwater Fellowship of Churches Food Bank**  Rimbey Food Bank Salvation Army Lloydminster Samson Food Bank Society Smoky Lake Food Bank Society SERV Food Bank St. Albert Food Bank and Community Village St. Paul & District Food Bank Stettler & District Food Bank Society Strathcona Food Bank Association

#### **Taber Food Bank Society**

The Lord's Food Bank The Olive Tree Community Centre Three Hills Area Food Bank Society **Tofield-Ryley and Area Food Bank Society Trochu & District Inter-Church Food Bank Society Tsuut'ina Food Bank Turner Valley and District Food Bank Association** Vauxhall & Area Food Bank Society **Vegreville Food Bank Society** Viking and Holden Area Food Bank **Vulcan Regional Food Bank Society** Wainwright Battle River Food Bank Waskaysoo Community Food Bank **WEE Community Food Bank** Westlock & District Food Bank Association Wetaskiwin Salvation Army Wheatland County Food Bank Society Whitecourt Interagency Food Bank Wood Buffalo Food Bank Association